



Ocean Cay MSC Marine Reserve As from November 2019

1. What is Ocean Cay MSC Marine Reserve?

Ocean Cay MSC Marine Reserve is a Bahamian Paradise, offering MSC Cruises Guests uninterrupted ocean views, crystal clear blue waters and soft white sandy beaches. The Ocean Cay MSC Marine Reserve is part of the Bimini chain of islands in the western Bahamas, 32 km (20 miles) south of Bimini and just 104.5 km (65 miles) south of Miami.

2. Why is Ocean Cay a Marine Reserve?

The vision is to create a sustainable destination with activities that allow Guests to connect with nature as well as providing opportunities to learn about the protection of the oceans and the importance of preserving coral reefs through dedicated edutainment programmes. Around the island lies 64 square miles of protected waters and a coral nursery is being established to encourage and sustain the growth of new coral. Plans are underway for a marine laboratory to be situated on Ocean Cay that will research climate change-resistant coral in hopes of providing insights to similar island habitats.

3. What makes the island special?

Ocean Cay is a place that allows our Guests to relax and appreciate the natural beauty of the Bahamas and at the same time create a protected piece of paradise. Guest will enjoy an authentic Bahamian experience. Ocean Cay is not a theme park island - everything has been done to transform a former industrial sand extraction site into a flourishing marine reserve and private island destination that will exist in harmony with the local ecosystem.

4. Which ships will call Ocean Cay MSC Marine Reserve?

In Winter 2019/20: MSC Meraviglia (first call November 9th) , MSC Armonia (first call November 12th), MSC Seaside (first call November 15th), MSC Divina (first call December 5th) – each will call the island on different days while they are sailing in the Caribbean area.

In Summer 2020: MSC Seaside and MSC Armonia - all-year-round itineraries with one day visit on the Ocean Cay.

Please note: MSC Armonia departs the island at 17h, hence Guests have shorter stay than other ships' Guests. The second MSC Armonia's itinerary, visiting USA, Cuba & Mexico, doesn't include Ocean Cay.

5. Where does the ship dock? How do Guests reach the island?

Ships dock on the quay right alongside the main plaza, at the point where sea and shore meet.

6. If my Clients want to reach their cabins – can they come back to the ship any time?

Yes, ship cabins are always accessible. As well as restaurants and entertainment activities onboard. Guests should always carry their cruise cards to enter and exit the ship.

7. Is there an Information Centre?

Yes, all required information is provided at the Welcome Centre, where our staff will be happy to provide Guests with all the details they need as well as book any excursions or activities. Your Clients will also find a map of the island at the Welcome Centre.

8. What is included on the island complimentary and what is an extra fee?

There are additional charges for certain services and activities, such as food and beverages, internet, shore excursions, retail purchases, spa treatments and others. Access to the beach and chairs will be complimentary however, the cabanas are for a fee.

9. How my Clients can pay on the island?

All payments on the island are booked to the Client's Cruise Card. The only place that does not accept the Cruise Card is the Bahamian Market, where only cash is accepted (USD).

10. Will my Clients have to walk long distances to visit places?

The most distant place on the island is only a 20-minute walk away, and easy-to-follow signs will guide Guests to wherever they wish to go. In addition, free electric carts are available to transport Guests around the island.

11. What can Guests do on the island?

The Ocean Cay MSC Marine Reserve is full of amazing activity options:

- Ocean Cay boasts miles of pristine white sand, lovingly curated and spread over **seven distinct beach areas**, each with its own allure and charm.
- **Select food and drink options** – including a buffet, seven beach tiki bars, two signature bars, several food trucks as well as an ice cream parlour and coffee bar. Guests have a full access to the ship and its services, including the full spectrum of its dining and other food services.
- The island's authentic **Bahamian-style village** with a wide range of places to shop, eat, drink and relax.
- **At the signature lighthouse**, a Hemingway-style bar and terrace will offer cocktails and a sweeping ocean view.
- **Ocean Cay excursions** will allow visitors to explore, discover, relax and enjoy nature's beauty.
- At the **MSC Aurea Spa**, Guests can choose from a range of relaxing body and facial treatments and enjoy the added benefit of spectacular island view.
- A wide range of **entertainment activities for all** – water sports, dance lessons as well as dedicated edutainment programmes. The ship will remain open allowing for a whole range of incredible experiences on board (including casino). Once the sun goes down the entertainment on the island will focus around the iconic Lighthouse with breath-taking sunsets and with live music or DJs and a surprising visual experience that will further enhance the atmosphere.

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12. Can I plan and book the activities to do on the island for my Clients before the cruises?

Yes, all excursions, beverages, MSC Aurea treatments, internet packages can be booked before and during the cruise. If your Clients book pre-cruise, that's extra commission for you and a great saving for them: the perfect win-win situation.

The activities can be booked in any of the following ways:

- prior to the cruise via MSC Book or via the MSC website,
- on board the ship or via the MSC for Me app (if the digital programme is available on board the ships)
- at the Welcome Centre, located at the plaza directly on Ocean Cay itself

13. Where can Guests rent equipment for water sports?

Ocean Cay offers facilities for many water-based activities. Guests will find a rental station on each of the island's beaches, to rent snorkelling gear for the whole family, as well as kayaks, paddleboards, inner tubes and other water sports equipment.

14. Are sunbeds and umbrellas on the beaches?

The islands' wonderful beaches feature sunbeds free of charge, while sun shades parasols and cabanas are available for hire for a fee. In addition, restrooms can be found on every beach. They are clearly indicated on the island map and on the signs around the island.

15. What about safety on the beach?

MSC Cruises is always at pains to ensure the safety of our Guests. Therefore, a lifeguard is on duty on every beach to supervise the safety of beachgoers.

16. Which Ocean Cay excursions are available?



ACTIVE & ADVENTURE



MARINE RESERVE SNORKEL SAFARI

OCC01

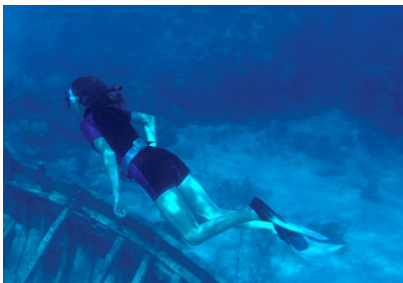
| | | | | | |
|----------|-----------------|--------|-------|----------|-------|
| DURATION | Approx. 2 hours | ADULTS | \$ 39 | CHILDREN | \$ 29 |
|----------|-----------------|--------|-------|----------|-------|

Guests enjoy the sun and sea in a protected snorkelling reserve. Guests experience a fabulous snorkelling adventure by rubbing shoulders with the many curious creatures that make up this multi-coloured underwater reef universe.

Please note: guests must be able to swim and be at least 8 years of age to take part. The location may change to suit prevailing weather conditions. All snorkelling gear and instructions for use are provided.



ACTIVE & ADVENTURE



SHIPWRECK SNORKELING & SECLUDED ISLAND GETAWAY

OCC04

| | | | | | |
|----------|-------------------|--------|-------|----------|-------|
| DURATION | Approx. 2.5 hours | ADULTS | \$ 59 | CHILDREN | \$ 49 |
|----------|-------------------|--------|-------|----------|-------|

After a short, scenic boat ride to one of the best snorkel reefs in the area, Guests receive all of the snorkel equipment and instructions for use. Our professional snorkel instructors will teach Guests everything they need to know before the set off on 1.25 hours of snorkelling. Guests can either explore on their own or for an enhanced experience, follow the snorkel guide while he feeds fish and points out all of the colourful and exotic marine life in the area. After snorkelling, Guests will head for a private beach on a remote island for swimming and relaxing in the water.

Please note: guests are requested to consider their physical fitness level and medical history when determining whether this tour is appropriate. Guests will be required to sign a waiver

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NATURAL WONDERS



BIMINI ISLAND GLASS-BOTTOM BOAT

OCC07

DURATION **Approx. 1 hour**

ADULTS

\$ 44

CHILDREN

\$ 39

Guests enjoy a relaxing boat ride around the Bimini island chain while viewing a wide variety of marine life in its natural environment, some which include sharks, stingrays, turtles and numerous colourful fish, exotic coral reefs and various birds. Along the way their boat Captain will teach them about the marine life and the tour guide will dive into the water to bring friendly sea animals such as conch, starfish, sea cucumbers and sand dollars onto the boat for them to hold and interact with. The experience is topped off with complimentary rum or fruit punch.



SOMETHING SPECIAL



BEACHSIDE STARGAZING

OCC10

DURATION **Approx. 1 hour**

ADULTS

\$ 59

CHILDREN

\$ N/A

Guests embark on an astronomy-themed adventure and cast their eyes to the night sky. The opportunity to see the beauty and wonder that the galaxy has to offer. Guests enjoy a welcome drink as their astronomer guide, using state of the art computerized tracking telescopes, find the most striking star clusters, planets, nebulas and galaxies on display that evening.

Please note: stargazing is dependent on weather and cloud cover. Guests must be at least 21 years of age to consume alcohol.



ACTIVE & ADVENTURE



KAYAK TOUR EXPLORER

OCC06

DURATION **Approx. 2 hour**

ADULTS

\$ 39

CHILDREN

\$ 29

Providing an opportunity to get some gentle exercise in a kayak in the great outdoors while savouring spectacular views of the coastline and marine life, this tour is a perfect way to relax in an area of outstanding natural beauty.

Please note: guests must be at least 8 years of age to take part.



ACTIVE & ADVENTURE



KAYAK RENTAL SINGLE / Double

OCC22
OCC23

DURATION **Approx. 1 hour**

ADULT

\$ 29

DOUBLE ADULTS

\$ 39

Kayaking is a great way to explore and discover all the serenity that the Ocean Cay MSC Marine Reserve has to offer! Sharing a kayak or going it alone, this activity constitutes a true adventure and a chance to explore the blue Bahamian waters.

Please note: guests must be at least 10 years of age to take part; one-person kayak: a maximum weight restriction of 113 kg (250 lbs) per person and for a two-person kayak a maximum weight restriction of 205 kg (450 lbs) per kayak apply

Difficulty level easy

Difficulty level moderate

Difficulty level strenuous

Possibility of swimming

Drink included

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17. What can Guests do on the island?

The Guest experience on the island has been designed to exist in a sustainable way in harmony with nature, minimizing waste. For this reason, there are available only select food options on the island, however Guests continue to have full access to the ships' dining services.

- **Buffet**

This is the place to be for freshly prepared meals from a variety of international culinary traditions, including American classics and authentic Bahamian flavours. Conveniently located near the family lagoon.

- **Food Trucks**

Food trucks with snacks, hot dogs, etc will also move around the island, so Guests can enjoy their favourites wherever they want

18. Where can Guests get beverages or ice creams on the island?

- **Marina Bar**

This friendly bar offers cocktails and drinks in an authentic Bahamian style.

- **Tiki Bars**

There are 7 tiki bars spread across the island, each with its own personality and its own special look and feel.

- **Springer's**

Managed by the Bahamian Springer family and located in the marina, this friendly bar offers cocktails and drinks in authentic Bahamian style.

- **Lighthouse Bar**

This Hemingway-style cocktail bar offers an ample selection of rums, other spirits and delicious cocktails, all served with incredible sea views.

- **Coffee Bar**

The coffee bar offers freshly brewed whole bean and ground coffee, espresso and cappuccino for an energetic start to the day on Ocean Cay or a quick boost throughout the day.

- **Ice Cream Parlour**

Located in the marina and in partnership with San Bernardo Ice Cream, this venue offer hundreds of different kinds of ice cream, from classics to more innovative flavours with a Bahamian twist.

19. Do onboard beverage packages include food and drinks on the island?

No. Food and drink on the island is not included in the cruise ticket or any beverage packages purchased while on board. However, you can upgrade any onboard beverage packages for your Clients to include unlimited drinks on Ocean Cay via MSC Book. But since the ship is docked at the island itself, Guests can go back on board at any time to take advantage of the onboard buffet.

20. Which family-friendly activities are available?

Ocean Cay is a paradise for children. The Family Lagoon beach area is dedicated to families with kids. Boasting shallow water, it's the ideal place for children to have fun in absolute safety. Guests can also enjoy dedicated entertainment for families and kids, both on the beaches.

21. Can Guests do some shopping?

- **Ocean Cay Trading Post**

Here Guests can choose from a wide selection of Ocean Cay souvenirs and gifts for both adults and children, ranging from T-shirts, caps, beach items, towels and accessories. Guests will also find beach essentials like sunscreen lotions and lip balms.

- **Bahamian Market**

For arts and crafts by local artisans and more, the Bahamian Straw Market is a fun place to shop. The Market accept only cash (USD) as a form of payment.

- Guests will be able to purchase essentials for the day for all the family from the **MSC Shop** with a range of MSC Cruises branded products such as hats, flip flops, towels, beach bags, sun creams, lip balms.

- Guests can collect **pre-ordered** essential items at the **Welcome Centre** including Ocean Cay survival kits and other essentials and at the same time gather top tips for a day on Ocean Cay.

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22. Can Guests get a spa treatments on the island?

Yes, for those Guests looking to relax and rejuvenate on the island, there will be services provided by the award-winning MSC Aurea SPA with a selection of relaxing body and facial treatments. All the beauty products used on the island are bio-degradable and eco-friendly. Spa packages will be available to book through MSC Book and on board the ship. Some of the specially designed treatments available only on the island:

- The Ocean Cay Breeze Boost massage that includes the use of aromatic spray waters with soothing and refreshing properties, mainly aimed at the legs, feet and back - the parts of the body normally more exposed to sun.
- The Ocean Cay Breeze Facial offers the soothing properties of a calming mask and refreshing spray waters, providing relief for the delicate skin on the face exposed to the sun.

23. I have a couple for whom Ocean Cay appears to be the perfect place to host their wedding. Could this be arranged?



The island features a Wedding Pavilion that can be rented for private wedding ceremonies or renewals of vows. Details of the celebration offer will soon be available on MSC Book.

24. Is WiFi available on the island?

Ocean Cay is equipped with WiFi. The ship's WiFi works only over a limited distance on the island. To stay connected on the island, your Clients can buy an island WiFi package or upgrade the onboard one. Internet packages are available to book through MSC Book and on board the ship.

25. Is there any possibility of renting Ocean Cay for private use?

No. However Ocean Cay is flanked by two smaller islands, one of which can be rented privately for the day. The island can accommodate a maximum of 30 guests. More information will be available on MSC Book.

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